**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for?

Pepper works for HSBC Bank Canada

* 1. What can Pepper do?

Pepper can help you with making appointments and answering your questions to do with the bank

1. How is Pepper expected to help HSBC?
   1. List some general expectations.

Its expected to help by being there to make it easier for clients and workers.

* 1. Provide a specific example.

One thing pepper is doing to help is that she is making appointments for people at the bank

1. How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)
2. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.

Pepper can take jobs like a bank teller and already is taking jobs because pepper is doing their job for them and without having to wait in line to talk to a bank teller you can just ask pepper who is in the main lobby.

* 1. Provide a specific example of a human job at HSBC that could be replaced by Pepper.

A bank teller because pepper is already doing that job for them by just standing in the main lobby and answering questions and scheduling appointments.

1. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.

Pepper may be creating jobs because there is going to be people to program pepper so while pepper is answering questions the employees could be the ones that is programming pepper to do all of it.

* 1. Provide an example where Pepper may make jobs at HSBC more rewarding for humans.

Pepper may make jobs more rewarding for humans because programming is a good way to make money and without having to be in front of a desk all day answering other peoples questions, they can be programming pepper to.

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

I believe that AIs will take jobs away from people because millions of people have already lost their jobs from AIs and robots are expected to get more and more advanced now since we know what we can do with them now. A article said that within 40 years majority of human jobs will be replaced by AIs such as truck drivers, surgeons, and CEOs and that 50% of jobs will be replaced by AIs within a decade. AIs have just started being used more now and are being created more everyday so I think that AIs will replace human jobs and not create better jobs.